

HEALTH SERVICES COMMITTEE

August 10, 2022

CALL TO ORDER – Chair Brien calls the teleconference meeting of the Health Services Committee to order at 9:01 a.m.

COMMITTEE MEMBERS PRESENT: Brien, Beaver, and Schulz. Leavy and Bomkamp join the meeting later.

STAFF MEMBERS PRESENT: Bob Kennison, DON; Marilyn Burns, ADON; Kasey Strike, Administrative Secretary; Michelle Lynch, ES & Materials Manager; Tim Brown, FS Manager; Gail Sullivan, Social Worker; Chelsea Phillips, Infection Preventionist; Kim Ball, MDS RN; Tonya Colvin, Business Office Manager; Steve Barnett, Admissions Coordinator; Deb Potter, Food Service Supervisor; Robin Schubring, Behavior Nurse Supervisor; Kim Rueth, MDS RN; Heidi Azarela, Social Worker

OTHERS PRESENT: Josh Smith, County Administrator; Terri Carlson, Risk Manager

APPROVAL OF AGENDA – Supervisor Schulz moves approval of agenda, second by Supervisor Beaver. APPROVED.

INTRODUCTIONS, CITIZEN PARTICIPATION, COMMUNICATIONS AND ANNOUNCEMENTS – None

APPROVAL OF MINUTES FOR JULY 13, 2022 - Supervisor Schulz moves approval of minutes for July 13, 2022, second by Supervisor Beaver. APPROVED

REVIEW OF PAYMENTS – Committee reviews payments.

BUDGET TRANSFERS – None

RESOLUTIONS AND COMMITTEE ACTION – None

INFORMATION ITEMS –

ROCK HAVEN STAFF MORALE – Bob Kennison, DON shares that family members are becoming increasingly threatening and the police are having to be called to intervene. Committee member asks why and how people are being threatening so Chelsea Phillips, Infection Preventionist shares information about a recent incident with an aggressive family member and says that all that family member's concerns were already being worked on.

Chelsea Phillips says morale is getting better, but it is still a work in progress.

RESIDENT COUNCIL AND MINUTES – Tim Brown, Food Service Manager says that the facility has a great variety of food. Every meal has two entrée choices with six everyday options. Fruit is being cut larger for one resident who felt it was being cut too small and Tim explains why the fruit is cut as small as it is.

STAFF REPORTS – .

FINANCIAL RESULTS- TONYA COLVIN – Revenue and census are low. There is an entire unit that is closed due to staffing. A discussion is had on staffing issues and how Rock Haven could be promoted to nursing professionals. Chelsea and Natalie met with an instructor from Herzing about having nursing students come to Rock Haven and pair with a nurse. Bob and Steve will be manning a booth at the job fair in September. There is a slideshow on the Rock Haven webpage titled Our House that gives a tour of the facility.

MAINTENANCE – Bob Kennison says that Dave Froeber in Maintenance is working on an emergency disaster plan exercise to be done in October and continues to work on the nurse call system updates.

ADMINISTRATOR'S REPORT – Steve Barnett, Admissions Coordinator says that the current census is 93. Two residents are currently in the hospital. There is one accepted referral coming in a day or two.

Bob shares that in July there were 26 falls and no deaths. One death in August so far. Marilyn Burns, ADON says there were also 26 falls in June. The falling trend is going up and there are a few residents who are continuously falling.

Quarterly QAPI covering April/May/June with the Medical Director was held in July. All information for the monitoring tool for the F600, F609, and F610 tags were accepted for compliance. The facility continues to work regarding the F881 tag.

The facility is conducting facility wide mandated training about understanding reporting as healthcare workers. The third of four mandated ethics training sessions is being held today.

There were six reportable events in July that were submitted to DHS and the Regional Ombudsman was notified of all events. One event of an employee not placing the call light within reach of resident was substantiated. Several interventions were worked with the resident. Five events were unsubstantiated.

There were two incidents for employees.

A contract is active with a MDS consultant to help retrain MDS Nurses and prevent potential fines. The facility will have this consultant for 90 days and then they will be on call.

Heidi Azarela, Social Worker reviews the three grievances from July.

Marilyn says that a restorative plan is being worked on. There are written plans and CNAs are performing those tasks, but we cannot take credit for them because we are not following specifications. We need to make sure documentation is being done.

Tim Brown, Food Service Manager discusses the increase in cost of food and difficulties with getting certain foods such as poultry.

COMMITTEE REQUESTS – Committee members requested a copy of the Our House slide show that is on the Rock Haven webpage. Steve Barnett will email them the presentation.

NEXT MEETING DATE – The next regular meeting of the Health Service Committee is scheduled for September 14, 2022 at 9 a.m. via Zoom.

ADJOURNMENT – Supervisor Schulz moved to adjourn at 9:43 a.m., second by Supervisor Bomkamp. ADOPTED by acclamation.

Respectfully submitted,
Kasey Strike

NOT OFFICIAL UNTIL APPROVED BY THE COMMITTEE