



ADRC ADVISORY COMMITTEE

Minutes - October 19, 2022

Call to Order: The meeting of the ADRC Advisory Committee was called to order at 10:05 a.m. by Chuck Wilson; the meeting was held in-person, with the option of attending via Teams Conference, in the Board Room (J1041), at the DWRC, 1717 Center Ave., Janesville, Wisconsin.

Roll Call:

Present: Tom Moe, Rob Wilkinson, Carrie Glover, Sherril Gilbertson, Rena DeWar, Debbie Kraus, Pat Burhans, Gregg Schneider and Chuck Wilson

Excused: Harold Luther

Unexcused: Shana Ratzburg and Tricia Clasen

Staff Present: Jennifer Thompson, Melissa Kooiman, Jamie Dix, Lachel Fowler, Jill Hrycay, Teena Monk-Gerber, Shannon Colson, and Cori Marsh.

Introduction of Visitors: None

Approve Agenda: A motion was made by Rob Wilkinson, seconded by Gregg Schneider, to approve the agenda. Motion approved.

Citizen Participation, Communications and Announcements: Jennifer announced on November 3, 2022 from 9:00 am- 4:00 pm the Dementia Care Specialist is holding a Caregiver Selfcare Fair. The fair will focus on self-care and include a massage therapist, aromatherapy, skin care, and speakers on topics of self-care. She would like committee members to help get this information out to anybody that is a caregiver.

Jennifer also informed the committee a transit bus was in an auto accident and is out of commission. There were no passengers on the bus at that time and the driver did not sustain any injuries.

Approval of Minutes:

September 21, 2022 Minutes: A motion was made by Gregg Schneider, seconded by Rob Wilkinson, to approve the September 21, 2022 minutes. Motion approved

Old Business: None

New Business:

Caregiver Programs -Teena Monk-Gerber gave information on the two grant programs she oversees. The NFCSP (National Family Caregiver Support Program) was able to double the number of people served due to extra COVID funds. This year 74 people received financial support of up to \$2,000.

Currently there is a long waiting list for this grant.

The AFCSP (Alzheimer's Family Caregiver Support Program) needs to have an actual diagnosis of Alzheimers or dementia. For this program, you must have an income of \$48,000 or less. There are 33 recipients of this grant who also receive up to \$2,000 in financial support. Currently, there are openings for eight people.

With both grants, money is used to pay for supportive care. The goal is to keep people in their homes for as long as possible.

EBS and DBS Programs-

Lachel Fowler explained her role as the Elder Benefit Specialist. She helps those 60 and older get ready for retirement, applying for Social Security, Medicaid, Medicare, Homestead Tax Credit and Food Share. Lachel also goes out to different communities in Rock County once a month for community outreach. This year, Lachel reported helping 903 clients with 376 of those being people she has not assisted in the past. She stated last year her monetary impact was \$1,901,228.

Jill Hrycay introduced herself as one of two Disability Benefit Specialists. They help those 18-59 with Social Security, Medicare, Homestead Tax Credit, and Social Security appeals. Each DBS normally has 60-70 open cases with each case taking more than a year to complete. To date their monetary impact is \$1,486,000.

ADRC Satisfaction Surveys-Melissa Kooiman: Melissa discussed the ADRC Quality Assurance Surveys. Every month a random pull of 10% is sent out to consumers who contact the ADRC via walk-in or phone contact. Between the months of July-October, 284 surveys were sent out with 22 being completed. The completed surveys are then recorded onto a spreadsheet. So far, the feedback on the quality of services provided has been great.

DOT Compliance Site Review-Jennifer Thompson: Cori and her team had a compliance review with the DOT. In preparation for the review, Cori and her team put together a lot of information including documents pertaining to insurance, policies, position descriptions and schedules, in order to submit them in advance. Jennifer received a follow up email stating the review went very well. There were a few things that still needed to be submitted. She will share the report with committee members when it is received.

Complaints and Appeals: None

Successes: Jennifer gave some examples of success stories consumers had shared with staff. The Transportation Program received a call from a mother. She praised the driver and wanted him to be aware that the impact they make every day is appreciated. Jamie received an email thanking her for her efforts in supplying a list of lawn care services.

Adjournment: A motion was made by Gregg, seconded by Pat, to adjourn the meeting at 11:04 am. Motion approved.

NOT OFFICIAL UNTIL APPROVED BY COMMITTEE.