ROCK COUNTY
HUMAN SERVICES BOARD MEETING
Thursday, December 14, 2022 – 4:30 P.M.

Call to Order: Vice Chair Weaver-Landers called the meeting to order at 4:30 p.m. on Wednesday, December 14, 2022, in the Boardroom, at the Dr. Daniel Hale Williams Rock County Resource Center, Janesville, WI.

Committee Members Present: Sally Jean Weaver-Landers, Citizen Representative; Ron Woodman, Supervisor; Kathy Schulz, Supervisor; and Jim Farrell, Supervisor attended in-person. Ashley Hoffman, Citizen Representative; Angelina Reyes, Citizen Representative (in at 4:40 p.m.) attended virtually.

Committee Members Absent: Brian Knudson, Supervisor. Russell Podzilni, Supervisor. Karla Herrmann, Supervisor.

Staff Present: Kate Luster, Director; Tera O'Connor, Deputy Director; Sara Mooren, Administrative Services Manager; Kendra Schiffman, Analyst; Jennifer Varela, Child Protective Services (CPS); Kami Williams, CPS Manager; Shelbey Puppe, CPS Supervisor; Jordyn Miller, Communications Specialist.

Virtual attendees; Beth Rye, CPS Supervisor; Ryan Trautsch, Juvenile Justice (JJ) Manager; Erin Curtis, Psychiatrist.

Others Present: Mike Zoril, County Board Supervisor. Steven Splittgerber. April Whitledge, County Board Supervisor. Terri Carlson, Rock County Risk Manager. Deb Lalor, League of Women Voters. Kelli. Tierra Miller.

Approval of Agenda: Supervisor Schulz moved the agenda to the floor, second by Supervisor Woodman. The agenda was unanimously approved. Approved.

Approval of Minutes of Human Services Board Meeting on November 28, 2022: Supervisor Schulz moved the minutes to the floor, second by Supervisor Woodman. The minutes were unanimously approved. Approved.

Public Comment: Ms. Schiffman read a letter from the Diversity, Equity, and Inclusiveness committee regarding the need for the Equity Manager positions and provided details on what they do.

Communications and Announcements from Staff and Board Members: None.

Approval of Contracts: Supervisor Schulz moved twenty contracts to the floor, second by Supervisor Woodman. Ms. Mooren explained the contracts were mostly renewals. She responded to questions. The contracts were unanimously approved. Approved.

Review of Bills: Ms. Cline advised the Professional Services Group (PSG) entry for in-home services reflected two months. She responded to questions regarding the Mercy Health entry and the Rock Valley Community Programs (RVCP) entry.

Review and Approval of Resolutions:

Authorizing the Human Services Department to Enter into Contract with Derrick's House, LLC – Ms. Mooren presented the resolution and explained that Derrick's House has been in operation since 2018, it is a 10-bed youth shelter located in Beloit. She responded to questions regarding the cost increase. Mr. Trautsch responded to questions regarding staff requirements. Supervisor Woodman moved the resolution, second by Supervisor Schulz. The resolution was unanimously approved. Approved.

Reports and Update:

Overview of Kinship Care: Ms. Luster advised this agenda item was in response to Supervisor Farrell's request. She introduced Ms. Williams and Ms. Puppe. Ms. Puppe provided information regarding the two types of kinship, court ordered and no court order, and details regarding licensing. She advised voluntary kinship does happen within families, and they can get some support if they meet eligibility criteria. She responded to questions regarding guidelines, monthly payments, licensing, number of children in kinship, Social Security vs. kinship, and training.

Update on ARPA Housing Grant Program: Ms. Luster reminded there was a resolution approved previously for $3 million for matching homelessness grant funding. She advised Jackie Revels has pulled together a group actively working on the process to receive funding. There will be a resolution coming to the Board which will show a list of organizations that will be funded. Ms. Luster responded to questions regarding tracking outcomes, quality assurance monitoring, and language in the contracts. The providers will be asked to provide quarterly reports and check-in with Ms. Revels. There are funds remaining, and the County Board would need to decide how those funds should be utilized.

Follow-up Regarding Outpatient Clinic Operations: Ms. Luster advised this item was a follow-up regarding the concern raised during public comment at the last meeting. She described the procedure followed when a client complaint is received and how this is utilized as an opportunity for learning and quality improvement. Ms. Luster provided an overview of relevant clinic operations and procedures and shared data regarding percentage of appointments that are virtual vs. in person. She emphasized that clients are given options about in person or virtual appointments.

Ms. Luster addressed concerns of staff working remotely. She described the hybrid nature of many staff schedules, and that client and customer needs are prioritized, and that remote work and flexible scheduling is an important benefit for the workforce.

Ms. Luster responded to questions regarding nurses calling back clients, client complaint follow-up, and staff working remote. Ms. Luster emphasized that staff are aware that working remote is a privilege not a guaranteed option.

Committee Requests: Supervisor Schulz requested an item regarding childcare businesses. She asked if there has been any attempt to refer providers to get help and how is current funding being utilized.

Next Meeting: Wednesday**, January 11, 2023,** at 4:30 p.m. – will be a hybrid meeting via zoom and in-person at the DWRC, in the **Boardroom**, 1717 Center Avenue, Janesville, WI.

<u>Adjournment</u>: Supervisor Schulz motioned to adjourn, second by Supervisor Woodman with unanimous approval at 5:41 p.m.

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Jodi Parson, Secretary

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