

## AGENDA

Wednesday, February 23, 2022

**8:30 a.m. – 10:30 p.m.**

Community Action Board of Directors

VIRTUAL via Teams

***\*\*Please RSVP to Sara Schumacher by 5 p.m. Monday February 21\*\****

***[sschumacher@community-action.org](mailto:sschumacher@community-action.org) or 608-313-1335***

1. WELCOME
2. CALL TO ORDER
3. APPROVAL OF AGENDA
4. NEW BOARD MEMBER **(Page 1)**
  - a. Walworth County Consumer
    - i. Diane Green

### **PROPOSED ACTION: Approve New Board Member**

5. CONSENT AGENDA ITEMS
  - A. Board Meeting Minutes, December 15, 2021 **(Page 3)**
  - B. Planning and Evaluation Committee **(Page 6)**
    - a. Minutes, February 3, 2022
    - b. Agenda
  - C. Consumer Advisory Committee **(Page 93)**
    - a. Minutes, February 7, 2022
    - b. Agenda
  - D. Twin Oaks Facility Committee **(Page 106)**
    - a. Minutes, February 9, 2022
    - b. Agenda
  - E. Governance Committee **(Page 109)**
    - a. Minutes, February 9, 2022
    - b. Agenda
  - F. Finance Committee **(Page 112)**
    - a. Minutes, February 10, 2022
    - b. Agenda

### **PROPOSED ACTION: Approve the Consent Agenda**

6. COMMUNICATION
  - A. Chair Remarks
  - B. Executive Directors Report **(Page 172)**
    - i. Deputy Director Report **(Page 173)**
    - ii. Housing/Housing Development Report
    - iii. Fund Development Report **(Page 174)**
    - iv. Contract Update **(Page 176)**
    - v. Monitoring Report **(Page 178)**

### **PROPOSED ACTION: Approve the Communication/Reports**

7. CUSTOMER SATISFACTION SURVEY RESULTS 2021 **(Page 17)**
8. STRATEGIC PLAN UPDATE **(Page 55)**
  - a. PowerPoint Presentation
9. BOARD EDUCATION
  - a. TOS Capital Campaign
10. ADJOURN

**Next Meeting:**  
**Wednesday, April 27, 2022**  
**Location -TBD**  
**8:30 a.m. - 10:30 a.m.**